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## Frequently Asked Questions

### » **Why should I have a party at the FUNZONE?**

FUNZONE is the best Birthday Party and Play Center in town. We have party packages to meet your needs and budget. We handle all your party details – you have fun and enjoy your party!!

### » **When Should I book my Party?**

As soon as possible!!!! It is not uncommon for us to be booking five to six week in advance. The sooner you call—the more likely you will be to get the date and time you want.

### **How do I book my party?**

- » You can book your birthday party ON-LINE or call the location you are interested in to book your party. If your desired date and time is available, make your reservation with a \$40.00 deposit. YOUR RESERVATION IS NOT GUARENTEED UNTIL A DEPOSIT IS RECEIVED!!

### **What happens if I have to cancel my party?**

- » Deposits are non-refundable. If you provide at least 14 days notice you may apply your deposit any available party within the next two months. Any party canceled with less than 14 days notice will forfeit their deposit. If you do not show up on the day of the party without canceling, you will be charged the full amount of the party (we incur expense of staffing, cake/pizza, etc)

### » **What do I get with my Party?**

Different Party Packages include different items. Please check the party package list.

### » **How many guests may I invite?**

It depends on the size of the party. Please check the party package list or call your desired location for details.

### » **Are my guests required to sign a waiver?**

Yes, all guests must sign a waiver or they will not be able to participate. We have added the waiver on the invitation for convenience or the parent may sign the waiver when they arrive at the FUNZONE for the party. ABSOLUTELY NO ONE IS ALLOWED IN THE PLAY AREA WITHOUT A SIGNED WAIVER.

### » **When should I arrive for my party?**

Arrive at your scheduled time. You will not be able to enter the play area prior to your scheduled time – so arriving early will only cause confusion and we all know that excited children hate to wait.

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» **Will there be anyone there to help me run the party?**

Yes!! Your party hostess will help keep the party moving and on time. He/She will walk around to help everyone have a safe and fun time. He/She will set up and clean up the party room, gather the guests when its time to move to the party room, serve drinks and the cake or pizza, assist with opening gifts, etc.

» **Can I bring decorations for the party room?**

Yes, you may bring theme decorations, ie table clothes, plates, napkins, banners, etc. NO confetti, piñatas, poppers, silly string, bubbles, etc.

» **Can I bring Drinks?**

Yes, You may bring soda and water if you like, but remember they are available for purchase at the FUNZONE.

» **Can I bring food?**

For WALK-IN PLAY time – yes you may bring food and eat in our party room area.

For PARTIES – yes you may bring snacks and/or finger foods. PLEASE – NO RESTURANT PREPARED FOOD.

We have pizza available from Dominos for Walk-In Play Time and Private Parties.

» **Should I open gifts at the party?**

That is up to you. You can use the time in the party room to have cake and open gifts.

» **Do I have to wear socks?**

YES!!!

SHOES OFF – SOCKS ON!!!! SOCKS ARE REQUIRED

» **What else should I bring to the party?**

Goody Bags, ice crème, cake.

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